

# No job too big or too small, Waldock's does it all

Family commitment to customer service dates back to 1942

BY TERI LEASE, COMMUNICATIONS MANAGER

Attendance doubled to about 200 people at Waldock Equipment's second annual open house in March. Owner Ron Waldock said there seemed to be a common sentiment heard throughout the day, especially from those who haven't kept pace with the growth of the family business:

"I didn't know you did that."

Times have changed at Waldock's, which started selling seed in 1942. But the one constant that has remained is the company's strong reputation for customer service.

"Our job is to make it right for them (the customer)," Waldock said.

Waldock's is a second generation family-run business based in Venice Township, south of Attica. Waldock Equipment Sales and Service, Inc., started in 1989 as a small welding shop and has expanded into a full service fabrication shop. Waldock started out essentially as a one-man, self-taught show, never turning down a job. As the business grew, he found he had to step away from farming and commit to the growing shop situated on the family farm.

Waldock Equipment has expanded into three companies specializing in truck bed fabrication and repair, Computer Numerical Control — better known as CNC — and lathe capabilities, and welding aluminum, stainless steel and steel. In the past year, the group purchased the former Stover's Truck Services located just outside of Bloomville on U.S. Route 224 for service work.

The companies have become known for modifying commercial trucks. For example, they work with Tiffin Loader Crane and Sunrise. Waldock explained they will locate and purchase a suitable truck to meet the customer's needs, tear it down, and extend or reduce the length of the chassis to the customer specifications. They also will sand blast and paint the truck to meet the customers needs.

Waldock currently employs 18 on his team, which he says feels like an extended family. These highly skilled employees take pride in their craftsmanship and that everything they do is made in the USA.

For more information on Waldock's, visit [www.waldockequipment.com](http://www.waldockequipment.com).

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Owner Ron Waldock



More than 200 customers attended Waldock's recent open house.



## Waldock's

Truck equipment/repair  
Precision machining  
Custom metal fabrication

- CNC machining
- Manual lathe
- CNC plasma and oxy-fuel burn table cutting
- Welding
- Truck repair
- Shears
- Press brake
- Portable welding and repair service
- New metal sales
- Engineering
- Sandblasting and painting